SHOWA DENKO OITA COMPLEX, JAPAN

Key Facts

**Company:** Showa Denko  
**Website:** www.sdk.co.jp  
**Description:** The Showa Denko Oita Complex is the main manufacturing base of their petrochemicals division and is equipped with a naphtha cracker. The Showa Denko Oita Complex has a well-balanced demand structure and the basic materials manufactured are supplied to the producers of plastics, synthetic rubber and styrene monomers. These customer plants are operated by other companies within the premises, as well as the acetyl derivatives plant operated by Showa Denko itself.

**Industry:** Petrochemicals  
**Products Used:**  
j5 Operations Management Software

THE PROBLEM

The degradation of experience and knowledge due to rapid generation change was attracting the following problems:

- Operations management methods and levels were different in each department, and best practices were not shared
- It took time to prepare and transcribe paper-based orders, activating the creation of these orders was difficult
- Leakage / missing data has occurred in the Shift Handover and Work Instructions processes, which is a concern for stable operations
HOW j5 OPERATIONS MANAGEMENT SOFTWARE PROVIDED THE SOLUTION

The following solutions were implemented at Showa Denko Oita Complex since 2017:

- j5 Operations Logbook
- j5 Shift Handover
- j5 Work Instructions
- j5 Standing Orders
- j5 IndustraForm® Templates

j5 Shift Handover produces reports for operators, boardmen and supervisors with relevant data, events and instructions for each unit and area of the refinery. It ensures a consistent, visible and accountable process.

j5 Work Instructions enables planners to schedule ad hoc and recurring tasks for operations team members. Tasks are marked off as complete and summarised in the j5 Shift Handover reports.

j5 Standing Orders allows for the controlled dissemination of important communications within the plant.

CUSTOMER TESTIMONIAL

“We were fascinated by the ease of use of the j5 Operations Logbook. We introduced j5 Operations Management Software to maintain and improve the on-site capabilities and to upgrade the work processes. We think that this is a communications tool that can be utilized not only for the operations management at a production site but also for field management in general.”

— Production Engineering
Showa Denko Oita Complex

BENEFITS OF j5 OPERATIONS MANAGEMENT SOFTWARE

A common Operations Management System has been established for each department, enabling standardization across the Showa Denko Oita Complex.

Improvement in work efficiency was realized, and a significant reduction in business hours was achieved.

By utilizing electronic information, Showa Denko Oita Complex has succeeded in enhancing operator skills and supporting technology inheritance.

Reduction of leakage / missing data by using j5 Shift Handover and j5 Work Instructions has enabled a more robust stable operation.

Finally, j5 Operations Management Software provides an advanced business operations and technology transfer to young staff.

ABOUT HEXAGON
Hexagon is a global leader in sensor, software and autonomous solutions. We are putting data to work to boost efficiency, productivity, and quality across industrial, manufacturing, infrastructure, safety, and mobility applications.

Our technologies are shaping urban and production ecosystems to become increasingly connected and autonomous – ensuring a scalable, sustainable future.

Hexagon’s PPM division empowers its clients to transform unstructured information into a smart digital asset to visualize, build, and manage structures and facilities of all complexities, ensuring safe and efficient operation throughout the entire lifecycle.

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