



HxGN OnCall Records

Law enforcement agencies have to address growing demands and changing missions against a background of constrained resources. Timely access to accurate information is vital to inform actions and operations.

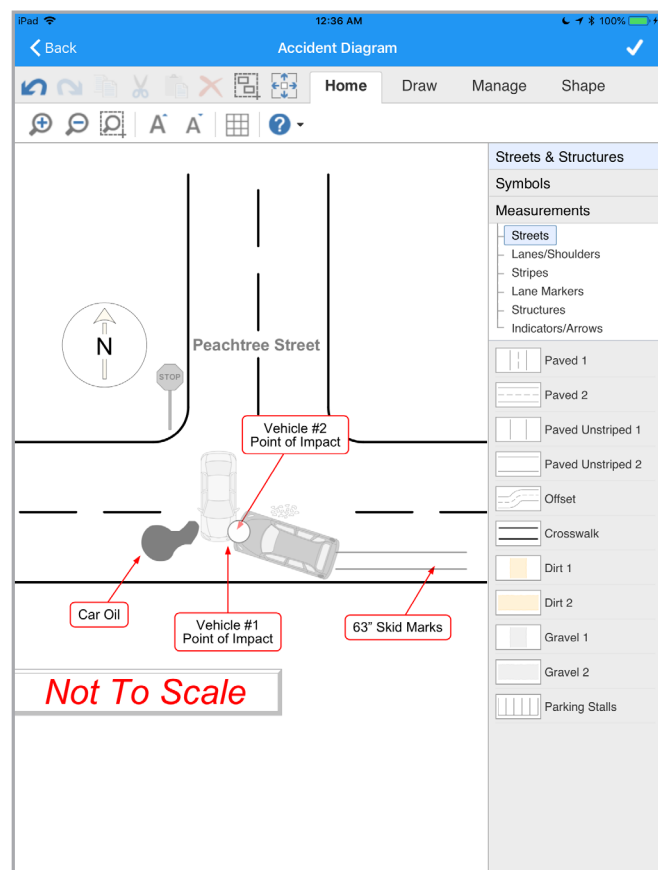
HxGN OnCall Records from Hexagon's Safety, Infrastructure & Geospatial division is a cloud-deployable records management system (RMS) that provides quick access to information and capabilities whenever and wherever needed.

Scalable for single- and multi-agency use, it serves all facets of law enforcement operations and administration. HxGN OnCall Records allows agencies to streamline records capture and administration, harness data to inform investigations, effectively manage resources, and enhance community safety. A flexible solution suite, it offers simple centralized administration and configuration of clients and embedded interfacing.

Increase speed and flexibility

Agencies must be able to quickly access and capture records data from anywhere to complete investigations and improve community safety. Our premier solution:

- Combines the advantages of an enterprise system with the benefits of a secure, browser-based solution
- Offers simplified central administration of browser and mobile app clients
- Supports access from PCs, laptops, tablets, and smartphones
- Increases agility with configuration-based customization and built-in interfacing capabilities
- Offers robust application and data security
- Supports on-premises and cloud deployment on Microsoft® Azure and other platforms



OnCall Records | Mobile Accident Diagrams provides field officers a quick way to capture essential accident details.

Benefits for all facets of law enforcement

HxGN OnCall Records serves all facets of law enforcement operations, including field and office reporting, patrols, investigations, custody, and administration. Unified workflows and data remove manual and duplicative tasks to streamline data capture and administration, while improving overall quality. Accessed via browsers and mobile apps, it provides reliable access to comprehensive information and tools. This powerful enterprise system:

- Supports incident response, traffic stops, field interviews, crime analysis, asset and fleet management, human resources, reporting, and more
- Delivers a complete workflow solution for case management and investigative processes
- Links people, property, places, and related records into one central database, dramatically increasing law enforcement efficiency and effectiveness
- Provides greater insight by running a single search across themes and powerful, easy-to-use visual reports and analyses
- Integrates seamlessly with Hexagon or other third-party computer-aided dispatch (CAD) and mobile systems for fast, easy data access and query without the need for redundant data entry
- Supports government reporting requirements (such as NIBRS, Stats Canada UCR, and UCR formats) to ensure accuracy, prevent audits, and improve internal reporting
- Integrates with multimedia, such as images and document workflows, resulting in faster identification and improved officer and citizen safety
- Ensures data security, simplifies auditing, and enables appropriate confidentiality (such as for juvenile records)
- Easily maintains evidence records and complete chain of custody with electronic signature capture
- Delivers automated notifications via alerts as data is captured or changes occur during the investigative processes
- Offers a jail management module to manage workflows for small- or medium-sized facilities

Field mobility

The ability to search and update from the field is essential to enhance awareness, speed workflows, and increase efficiency. HxGN OnCall Records supports patrols with HxGN OnCall Records | Mobile Field Reporting, a browser client optimized for in-unit devices, and HxGN OnCall

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Smith

* First Name:
John

Middle Name:
Alfred

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HxGN OnCall Records | Mobile

Field Interview ▼

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Citation ▼

Select Report Type X

Booking ▶

Citation

Accident Supplement

Accident

Field Interview

New Report Search Reports

ROGERS 14:22 63%

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Plate Year:
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Plate Type:
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Plate State:
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Make:
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Model:
IMPALA X

OnCall Records | Mobile Bookings and Mobile Patrols help officers capture descriptive data and issue reports on the scene.

Records | Mobile, a mobile app for capturing information with hand-held devices, including RMS searches, interviews, bookings, citations, and accident reports.

Analytics and reporting

The HxGN OnCall Records suite provides the reporting and analytics capabilities needed for governance and investigations. It supports efficient preparation of statutory reports and data submissions. It also works with HxGN

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OnCall Analytics, which provides easy-to-use analytics and visual reports that allow users agencywide to monitor events, align resources to demand, supervise performance, maintain governance and oversight, and much more. By enabling more employees to visualize data, run reports, and conduct analysis, agencies can develop intelligence, advance investigations, and build public confidence.

Flexible, scalable and configurable solution

Our technology is designed to accommodate agencies of any size, growing with them to meet current and future needs. These benefits include:

- Modern technology and industry-standard frameworks that support future expansion and investment longevity
- A configurable user interface to support agency- and government-specific data capture requirements
- A low-code integration platform to reduce the total cost of ownership for interfaces, integration, and new capabilities
- Support for language translation and screen orientation through easily managed application property components
- Support for Oracle or Microsoft SQL Server databases, adding flexibility, ensuring familiar accessibility and administration, and lowering costs
- The ability to automatically notify users the moment data updates or changes, keeping them accurately informed while eliminating time previously spent on repetitive manual searches

Hexagon is a global leader in digital reality solutions, combining sensor, software and autonomous technologies. We are putting data to work to boost efficiency, productivity, quality and safety across industrial, manufacturing, infrastructure, public sector, and mobility applications. Our technologies are shaping production and people-related ecosystems to become increasingly connected and autonomous – ensuring a scalable, sustainable future.

Hexagon's Safety, Infrastructure & Geospatial division improves the resilience and sustainability of the world's critical services and infrastructure. Our solutions turn complex data about people, places and assets into meaningful information and capabilities for better, faster decision-making in public safety, utilities, defense, transportation and government.