About This Release

This document describes the enhancements, fixes, and system requirements for Incident Analyst. Although the information in this document is current as of the product release, see the Hexagon Geospatial Support website for the most current version.

This release includes both enhancements and fixes. For information on new features, see the New Technology section. For information on fixes that were made for this release, see the Issues Resolved section. For information on hardware and software requirements, see the System Requirements section.

This document is only an overview and does not provide all the details about the product's capabilities. See the online help and other documents provided with Incident Analyst for more information.

Incident Analyst

Incident Analyst provides an intuitive, user-friendly environment for analyzing incident locations. All incidents have a positional characteristic; and Incident Analyst can use this information to spot trends in frequency, based on geography. The resultant analysis allows decision makers to target areas to effectively deploy resources and create intelligence products that detect spatial patterns to aid tactical analysis.

New Platforms

GeoMedia Desktop 2020

Incident Analyst has been updated for compatibility with GeoMedia Desktop 2020.

New Technology

Licensing

A new product license is required for the 2020 release. The latest Geospatial License Administration tool should be downloaded and used for this release.

Start Menu

The prefix “Hexagon” has been removed from the product name on the Start menu as well as the Windows product uninstall facilities available from Settings and the Control Panel. This provides consistency with other Hexagon Geospatial products, as well as improved ease in finding the product by its familiar name in these product lists.

Added Support For 4K Monitors

Several issues with the Incident Analyst user interface have been addressed so that the text, icons, and other items on the user interface will properly scale and display on a high-resolution display.

Added Support for License Borrowing

Users can now borrow a license for Incident Analyst without having to manually edit the GeoMedia.xml configuration file.
System Requirements

<table>
<thead>
<tr>
<th>Computer/ Processor</th>
<th>• 64-bit: Intel 64 (EM64T), AMD 64, or equivalent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memory (RAM)</td>
<td>• 4 GB minimum</td>
</tr>
<tr>
<td>Disk Space</td>
<td>• 30 MB for software</td>
</tr>
<tr>
<td></td>
<td>• Data storage requirements vary by mapping project</td>
</tr>
<tr>
<td>Operating Systems¹</td>
<td>• Windows® 10 Professional (64-bit)</td>
</tr>
<tr>
<td>Databases</td>
<td>• Incident Analyst Client communicates with Incident Analyst Server for data access</td>
</tr>
<tr>
<td>Software</td>
<td>• GeoMedia Advantage or Professional 20</td>
</tr>
<tr>
<td></td>
<td>• Compatible with I/CAD 9.4, but not required</td>
</tr>
<tr>
<td></td>
<td>• Microsoft® .NET Framework, Version 4.0 or Version 4.5, Windows Installer 3.1 or higher</td>
</tr>
<tr>
<td>Graphics Display</td>
<td>• SVGA display required (single monitor recommended), 1920 x 1080 resolution and 32-bit color recommended.</td>
</tr>
<tr>
<td>Peripherals</td>
<td>Software security (Hexagon Geospatial Licensing) requires one of the following:</td>
</tr>
<tr>
<td></td>
<td>• Internet connection for online license activation</td>
</tr>
<tr>
<td></td>
<td>• Ethernet card for offline license activation</td>
</tr>
<tr>
<td></td>
<td>• One USB port for hardware key for offline license activation</td>
</tr>
</tbody>
</table>

System Requirements Notes

¹ 32-bit versions of the Windows operating systems are not supported. GeoMedia Desktop and Incident Analyst run on 64-bit systems in 32-bit emulation mode.

Issues Resolved

<table>
<thead>
<tr>
<th>CR #</th>
<th>Summary</th>
<th>Description / How to Reproduce</th>
</tr>
</thead>
<tbody>
<tr>
<td>IG-9614</td>
<td>4K Display issues</td>
<td>Import Notes, Note Editor, and Validation Queue dialogs do not display correctly on a 4K monitor.</td>
</tr>
</tbody>
</table>
When IA - Client is being delivered to a system, it delivers a symbol library. The location of this library should be under the C:\Program Data folder. However, a system with another hard drive (say D:) that contains more free space, it will deliver the symbol library to D:\Program Data folder. This is an issue because the styles delivered by IA expect symbols to be delivered under C:\Program Data.

### Deprecated

**Windows 7**

After January 14, 2020, Microsoft will no longer provide security updates or support for PCs running Windows 7. Consequently, the Windows 7.0 operating system is no longer supported by Incident Analyst 2020.
About Hexagon

Hexagon is a global leader in sensor, software and autonomous solutions. We are putting data to work to boost efficiency, productivity, and quality across industrial, manufacturing, infrastructure, safety, and mobility applications.

Our technologies are shaping urban and production ecosystems to become increasingly connected and autonomous — ensuring a scalable, sustainable future.

**Hexagon’s Geospatial division** creates solutions that deliver a 5D smart digital reality with insight into what was, what is, what could be, what should be, and ultimately, what will be.

Hexagon (Nasdaq Stockholm: HEXA B) has approximately 20,000 employees in 50 countries and net sales of approximately 4.3bn USD. Learn more at [hexagon.com](https://www.hexagon.com) and follow us @HexagonAB.
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