



HEXAGON

Release Guide

Release Guide

Incident Analyst Server 2020

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About This Release

This document describes the enhancements, fixes, and system requirements for Incident Analyst Server. Although the information in this document is current as of the product release, see the [Hexagon Geospatial Support website](#) for the most current version.

This release includes both enhancements and fixes. For information on new features, see the New Technology section. For information on fixes that were made for this release, see the Issues Resolved section. For information on hardware and software requirements, see the System Requirements section.

This document is only an overview and does not provide all the details about the product's capabilities. See the online help and other documents provided with Incident Analyst Server for more information.

Incident Analyst Server

Incident Analyst Server includes the following three utilities:

Publish Web Service - Provides a graphical user interface to create the Incident Analyst Web Service.

Configuration File Editor - Provides a graphical user interface to create, modify, and maintain database configuration files.

I/Tracker Files to Database - Imports data from I/Tracker files into a database so that you can connect to it via the Incident Query command in Incident Analyst. This utility provides both a graphical user interface and a command line interface.

New Platforms

GeoMedia Desktop 2020

Incident Analyst Server has been updated for compatibility with GeoMedia Desktop 2020 and is compatible with the I/CAD 9.4 product family.

New Technology

Licensing

A new product license is required for the 2020 release. The latest Geospatial License Administration tool should be downloaded and used for this release.

Start Menu

The prefix "Hexagon" has been removed from the product name on the Start menu as well as the Windows product uninstall facilities available from Settings and the Control Panel. This provides consistency with other

Hexagon Geospatial products, as well as improved ease in finding the product by its familiar name in these product lists.

System Requirements

Computer/ Processor	<ul style="list-style-type: none"> 64-bit: Intel 64 (EM64T), AMD 64, or equivalent
Memory (RAM)	<ul style="list-style-type: none"> 4 GB minimum
Disk Space	<ul style="list-style-type: none"> 30 MB for software Data storage requirements vary by mapping project
Operating Systems ¹	<ul style="list-style-type: none"> Windows Server® 2016 (64-bit) Windows Server® 2012 R2 (64-bit)
Database Server Engines	<ul style="list-style-type: none"> Oracle® Server 12.2 SQL Server® 2016
Database Client Engines	<ul style="list-style-type: none"> SQL Server 2012 SP2 Native Client Oracle® Client 12.1 and 12.2
Software	<ul style="list-style-type: none"> Microsoft® .NET Framework, Version 4.0 or Version 4.5, Windows Installer 3.1 or higher
Graphics Display	<ul style="list-style-type: none"> SVGA display required (single monitor recommended), 1920 x 1080 resolution and 32-bit color recommended.
Peripherals	<p>Software security (Hexagon Geospatial Licensing) requires one of the following:</p> <ul style="list-style-type: none"> Internet connection for online license activation Ethernet card for offline license activation One USB port for hardware key for offline license activation

System Requirements Notes

¹ 32-bit versions of the Windows operating systems are not supported. Incident Analyst Server runs on 64-bit systems in 32-bit emulation mode.

Issues Resolved

CR #	Summary	Description / How to Reproduce

Deprecated

Windows 7

After January 14, 2020, Microsoft will no longer provide security updates or support for PCs running Windows 7. Consequently, the Windows 7.0 operating system is no longer supported by Incident Analyst 2020.



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Our technologies are shaping urban and production ecosystems to become increasingly connected and autonomous — ensuring a scalable, sustainable future.

[Hexagon's Geospatial division](#) creates solutions that deliver a 5D smart digital reality with insight into what was, what is, what could be, what should be, and ultimately, what will be.

Hexagon (Nasdaq Stockholm: HEXA B) has approximately 20,000 employees in 50 countries and net sales of approximately 4.3bn USD. Learn more at [at \[hexagon.com\]\(https://www.hexagon.com\)](https://www.hexagon.com) and follow us [@HexagonAB](#).



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