



# Salt River Project

## Key Facts

**Company:** Salt River Project

**Website:** [www.srpnet.com](http://www.srpnet.com)

**Industry:** Power Transmission and Distribution

### Products Used:

- j5 Operations Management Solutions

Salt River Project was founded in 1903 and has been shaping the concept of a public power utility in the United States of America ever since.

They have gone on to become the United States of America's third largest public power utility and one of Arizona's largest water suppliers.

The company uses renewable energy sources as part of its portfolio for power production which include Hydro, Wind, Geothermal and Solar Energy sources.

## The Problem

Salt River Project were using an old generic notes application, which was configured to monitor process alarms and used for the standard logging of events. They decided that this technology was not fit for purpose in their modern environment and were concerned about the lack of support from the vendor.

Maintenance issues could also not be monitored using the limited functionality of this software. Manual processes were unnecessarily difficult and there was less accuracy of alarms, which was lowering situational awareness.

A formal RFP process — after defining requirements from the business units — was conducted and j5 Operations Management Solutions were chosen as the preferred solution to replace their antiquated technology.

## How j5 Operations Management Solutions Solved the Problem

Salt River Project have implemented various j5 applications to satisfy their requirements, including the j5 Operations Logbook, j5 Shift Handover, j5 Standing Orders and j5 Event Manager. They also deployed j5 IndustraForm® Templates, the j5 Connector for IBM Maximo®, the j5 Connector for the OSIsoft® PI System® and the j5 Connector for OPC.

The **j5 Operations Logbook** enables the clear recording and managing of manual and automated events across shifts. These events are visible in a consistent and efficient way on a web browser, which was not possible using the previous outdated software at Salt River Project.

**j5 Shift Handover** allows operators, supervisors, and managers to thoroughly review relevant data, events, and alarms at Shift Turnover. This ensures a consistent, visible, and accountable process.

**j5 Standing Orders** enables the controlled dissemination and acknowledgment of critical communications across the Salt River Project operations team.

**j5 Event Manager** ensures that the real-time events retrieved using the j5 Connector for the OSIsoft PI System and the j5 Connector for OPC are properly recorded and the correct human workflows are put in place.

**j5 IndustraForm Templates** allow for consistent layouts, fields, categorization, hierarchies, reports and clean data. This enables users to easily search for and understand important information, improving day-to-day performance and safety. Personnel use j5 Shift Handover IndustraForm Templates to record and view a range of manual and automated data and follow a strict approval workflow related to each Shift Handover process.

The **j5 Connector for IBM Maximo** retrieves equipment and functional location data in order to populate the j5 Asset Register, improving communication between the operations and maintenance teams.



## Benefits of j5 Operations Management Solutions

Salt River Project has now implemented a leading-edge digital solution that can be extended easily and is fully supported. This has improved the flow of communication and information which has resulted in better productivity.

Using the proven j5 Operations Management Solutions platform rather than multiple disconnected and in-house-developed applications allows their internal resources to be utilized elsewhere. Manual processes have now been digitized and reduced and the auto feed of specific alarms is saving time at the end of shifts and improving accuracy.

Personnel have adapted to j5 Operations Management Solutions easily, which is important, as the solution aims to improve the day-to-day human processes.

**“ Without j5 Operations Management Solutions there would be more manual processes and as a result less accuracy and situational awareness of recorded events and important alarms. Our business users like the solution and it has helped them achieve greater productivity.”**

**Maureen Kempton**  
Manager of Business Systems Applications  
Salt River Project

## About Hexagon

Hexagon is a global leader in sensor, software and autonomous solutions. We are putting data to work to boost efficiency, productivity, and quality across industrial, manufacturing, infrastructure, safety, and mobility applications.

Hexagon's PPM division empowers its clients to transform unstructured information into a smart digital asset to visualize, build and manage structures and facilities of all complexities, ensuring safe and efficient operation throughout the entire lifecycle.

Hexagon (Nasdaq Stockholm: HEXA B) has approximately 20,000 employees in 50 countries and net sales of approximately 3.9bn EUR. Learn more at [hexagon.com](https://www.hexagon.com) and follow us @HexagonAB.