Deepwater Subsea LLC, USA

Key Facts

**Company:** Deepwater Subsea LLC  
**Website:** www.deepwatersubsea.com  
**Description:** Deepwater Subsea LLC is an American oilfield service company specializing in subsea operational support, compliance verification, and competency development training. Deepwater Subsea's team of industry recognized experts, highly trained specialists, and technicians focus on the three main areas of subsea operations. These can guarantee a reduction of downtime and improvement in operational performance.

**Industry:** Upstream Oil and Gas / E&P (Oilfield Services Company)

**Products Used:**  
j5 Operations Management Software

THE PROBLEM

Deepwater Subsea were using inadequate and time-consuming word processor documents and spreadsheets for their inspection activities. This resulted in tough effort in tracking and tracing data, whilst lowering coordination, focus and operational productivity. It was a nightmare looking for archive information, especially when looking for when a specific inspection was completed and who did the inspection.

The use of word processor documents and spreadsheets made it difficult to ensure information consistency and the recording of critical overlapping data. From the start of the job until completion, unless the inspector sent in a copy of their report there would be no way to see the status of their work. This was also a problem because to comply as an ISO 9001 company it is essential that inspectors are using the correct revisions of documents, filling everything in correctly, and ensuring full traceability and transparency.

Also, as the OSIsoft PI System is used as their real-time monitoring platform, Deepwater Subsea needed a solution provider with an established interface to this, to enable greater visibility, retrievability, and tracking of the human processes alongside the real-time data.

With the ever-changing regulations in the Oil and Gas industry, it was also important for Deepwater Subsea to be able to create and modify their applications and documents without the need for a third party.
BENEFITS OF j5 OPERATIONS MANAGEMENT SOFTWARE

There has been a 70% saving in productivity when it comes to documentation and completion of inspections. There has also been a 95% saving in time retrieving and searching for quality evidence post inspection. The inspectors now load the findings directly in a digital report which eliminates the need for additional filing of reports and records.

j5 IndustraForm Templates allows Deepwater Subsea to consolidate all their word processor documents and spreadsheets into a single enterprise system. It also provides a clear and simple approach, avoiding third party assistance in adding and modifying forms to meet specific Oil and Gas industry requirements and changes.

There are now clear standardized processes for different inspector’s management and completing of actions with consistent formatting, structure, workflows and content entry, leading to better ISO 9001 compliance.

j5 Operations Management Software has enabled greater transparency which has improved Deepwater Subsea’s creditability with customers. Allowing Deepwater Subsea customers to access the data easily, gives them visibility and the ability to interact with inspectors, something which they have never had before in this industry.

Gone are the days of paper handover reports and forgetting what happened and when. With the ability to search all the records with rich text, Deepwater Subsea can capture real lessons learned moments and share them across the company.

CUSTOMER TESTIMONIAL

“With j5 Operations Management Software, I’ve finally found the solution I needed to take my business to the next level. There’s no other company in my niche doing what we do, the way we do it, and a huge part of that is because of j5 Operations Management Software. Our goal is to implement as much of our daily activities as we can into this system. From our inspection records to manufacture alerts and bulletins, we see j5 Operations Management Software as the ultimate solution for tracking our day to day activities.”

— Michael Fry
President and CEO at Deepwater Subsea LLC

ABOUT HEXAGON

Hexagon is a global leader in sensor, software and autonomous solutions. We are putting data to work to boost efficiency, productivity, and quality across industrial, manufacturing, infrastructure, safety, and mobility applications.

Our technologies are shaping urban and production ecosystems to become increasingly connected and autonomous – ensuring a scalable, sustainable future.

Hexagon’s PPM division empowers its clients to transform unstructured information into a smart digital asset to visualize, build, and manage structures and facilities of all complexities, ensuring safe and efficient operation throughout the entire lifecycle.

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