Intergraph Smart® Cloud Services
Software Products Policy

(for previously referred to as the PPM Software Products & Third Party Software Products Policy)

1. Support of PPM Software Products in Cloud Services

The following PPM Software Products are supported in Cloud Services. Only PPM Software Products for which the Customer has valid licenses for the number of Authorized Users accessing the PPM Software Products on a concurrent basis will be accessible in Cloud Services.

- Intergraph Smart® 3D
- Intergraph Smart® Review
- SmartPlant® P&ID
- SmartPlant® P&ID Design Validation
- SmartPlant® Instrumentation
- Intergraph Smart® Interop Publisher
- Tank™
- CAESAR II®
- CloudWorx®
- PV Elite®
- Smart Sketch®
- Intergraph Smart® Electrical (SPEL-B)
- Smart® Materials
- Intergraph Smart® Reference Data
- Smart® Construction
- SmartPlant® Foundation**+
- HxGN SDx™ Operations**
- HxGN SDx™ Projects**
- EcoSys™ Projects
- EcoSys™ Portfolios
- EcoSys™ Contracts
- HxGN SMART Build

** The PPM Software Products operate under the concept of a "Site" and will be treated as requiring a separate Customer Environment for the purposes of the provision of Cloud Services.

+ Use of SmartPlant Foundation in Intergraph Smart Cloud® is for non-customized or bespoke configuration only i.e. the out of the box functionality which applies to the specific PPM Software Product.
2. Third Party Software Products Used by PPM to Deliver Functionality or Support PPM Software Products in Cloud Services

**Prerequisite Third Party Software Products**

Some Third Party Software Products are required by PPM in Cloud Services as a prerequisite for PPM Software Products to function correctly. Currently, these Third Party Software Products include (but are not limited to):

- Microsoft SQL Server
- Oracle RDBMS
- Neo4J Graph Database
- Microsoft Excel**
- Citrix XenApp Server

** Save as specified below.

**Other Third-Party Software**

By default, any other third-party software products required by Customer to be placed in the Customer Environment within Cloud Services are not supported.

3. Client Access Prerequisites

Subscription Fees or other fees payable for Intergraph Smart Cloud do not include Microsoft® Office licensing which is required for PPM Software Products delivered via Intergraph Smart Cloud to have complete functionality. Customer is required to maintain a valid Office 365 Pro Plus subscription for each User. If Customer does not have valid Office 365 Pro Plus subscriptions for their Users or their Users are unable to electronically validate the Office 365 Pro Plus license via the Intergraph Smart Cloud licensing verification service, then Customer will be required to either obtain verifiable Pro Plus subscriptions from Microsoft or purchase Microsoft Office capability through an optional additional cost service of Intergraph Smart Cloud.

Office Pro Plus is the current authorized subscription by Microsoft for use in Cloud Service providers. This license/subscription type and compliance requirements are subject to change at the sole discretion of Microsoft.

Cloud Services supports the following major client web browsers but the most recent version of each browser is highly recommended and is as specified in the Documentation for the applicable PPM Software Product or as otherwise available in PPM Smart Community, formerly known as SmartSupport:

- Google® Chrome™
- Mozilla Firefox®
- Microsoft Internet Explorer®

Only the English language is supported.
Only personal desktop and laptop type computer devices are supported for use of the Customer’s Environment via the Cloud Environment. A computer device must have:

- Network Interface Card (NIC)
- Internet access network connection (see bandwidth and latency requirements in the Client Network Requirements policy document)
- Windows-compatible sound card for sound support (if required)
- A Citrix® Receiver (the version as specified in the Documentation for the applicable PPM Software Product or as otherwise available in PPM Smart Community, formerly known as SmartSupport) or Citrix® Workspace installed
- Supported web browser (see above)