

# *Dynamo*

**Supercharged** Learning







**In today's world** of remote workers, time constraints and budget limitations, on-site training can be complicated to schedule and costly to administer. Through Dynamo, Hexagon offers supercharged e-learning to enrich your team's knowledge of Hexagon products and processes from the comfort of your desk.

We offer role-based curriculum for each solution suite, designing our e-learning solutions with multiple user groups in mind. For each of our product suites, we provide both user and administrator training.

- Our user training flattens the learning curve and helps software users become proficient in the workflows they will use in their daily jobs. Incorporating real-world scenarios, videos, screenshots and hands-on exercises, Hexagon's e-learning prepares your team to quickly make full use of your technology investment.
- Administrator training is designed as a two-level approach. Administration fundamentals courses provide an overview of the technical aspects system administrations need to perform regular administration and maintenance duties. From setting security options and access levels to establishing passwords and facilitating maintenance tasks, administration fundamentals provide an overview of key system tasks.
- Configuration management provides a second level of administration training, focusing on specific, detailed system configurations that are less frequently accessed but important for configuring your system for your agency's specific needs. Configuration management courses teach you to customize the user interface, create workflows and configure parameters to ensure optimal productivity.

# HxGN OnCall Dispatch Admin Curriculum

Part numbers: HXTC0001 and HXT0001

## HxGN OnCall Dispatch | Administrator – Fundamentals

This course introduces the fundamental HxGN OnCall Dispatch administration tasks necessary to set up an agency and manage its data, including users, units, type codes and other resources. Includes these modules:

- Agency Management, Personnel, Resources
- Type Codes, Geographic Tables, Deployment and Response
- Messages, Services and SOPs

## HxGN OnCall Dispatch | Administrator – Configuration Management

This course includes the following modules:

- Localized Strings and Map Legends
- Administrative Tools and Utilities
- Layout Manager
- UI Editor and Custom Fields
- Parameter Management
- Notification Management
- Advanced Configuration Management

## HxGN OnCall Dispatch | Mobile Unit – Administration & Configuration Management

This course, designed for administrators of Mobile Unit, provides training on managing personnel, setting parameters and using Layout Manager.

## HxGN OnCall Dispatch | Smart Advisor – Administrator

This course introduces the HxGN OnCall Dispatch | Smart Advisor administration tasks necessary to set up agents and manage notifications.







**HxGN OnCall Mobile Server – Administration & Configuration Management**

In this course, learn how to use HxGN OnCall Mobile Server and configure it for HxGN OnCall Mobile. This applies to on-premises implementations.

**HxGN OnCall Dispatch User Curriculum**

Part numbers: HXTC0002 and HXT0002

**HxGN OnCall Dispatch | Advantage – User**

This e-learning series focuses on HxGN OnCall Dispatch | Advantage, Hexagon’s premier CAD solution. You will find hands-on simulations throughout each of the modules that will walk you through the steps necessary for completing tasks in OnCall Dispatch. For additional hands-on training, a lab manual for HxGN OnCall Dispatch | Advantage – User is available in the resource section of this module. The modules in this training include:

- Getting Started
- Map Locations
- Creating Events
- Selecting and Modifying Events
- Basic Unit Operations
- Unit Processing
- Event, Employee and Unit Inquiries
- Messages, Broadcasts and Alerts

**HxGN OnCall Dispatch | Essentials – User**

This e-learning series focuses on HxGN OnCall Dispatch | Essentials, a cost-effective solution for agencies and roles that have simpler dispatch requirements. When used in conjunction with optional modules like HxGN OnCall Dispatch | Call-Taker, it supports call-taking and dispatch. The modules in this training include:

- Getting Started
- Map Locations
- Creating Events
- Selecting and Modifying Events
- Basic Unit Operations
- Unit Processing
- Event, Employee and Unit Inquiries
- Messages, Broadcasts and Alerts

**HxGN OnCall Dispatch | Viewer – User**

This e-learning series focuses on HxGN OnCall Dispatch | Viewer, Hexagon’s simple, cost-effective way to extend access to live dispatch information and basic functions while taking pressure off PSAP staff. Through a web browser, users outside the control room can view live operations, search live and historic information and create non-emergency events. The modules in this training include:

- Getting Started
- Map Locations
- Creating Events
- Selecting and Modifying Events
- Basic Unit Operations
- Event, Employee and Unit Inquiries
- Messages, Broadcasts and Alerts

**HxGN OnCall Dispatch | Informer – User**

HxGN OnCall Dispatch | Informer is an interface to external databases, especially local, regional and national crime databases. It provides configurable query forms and response displays and accommodates different protocols. This course will identify the essential functions of Informer.

**HxGN OnCall Dispatch | Mobile Responder – User**

In this course, learn how to use HxGN OnCall Dispatch | Mobile Responder, a mobile app designed to help public safety agencies make smarter decisions and improve safety and efficiency in the field.

**HxGN OnCall Dispatch | Operational Reports**

HxGN OnCall Dispatch | Operational Reports provides query and reporting capabilities to help improve the everyday operational efficiency of public safety agencies. Twenty-one pre-configured reports essential to supporting the day-to-day activities of call-takers and dispatchers are available on a report portal, providing secure and easy access to the data dispatch users need most.

**HxGN OnCall Dispatch | Call-Taker – User**

In this course, learn how to use HxGN OnCall Dispatch | Call-Taker, an optional module of HxGN OnCall Dispatch that enables call-takers to accept and manage calls for service as well as create and edit event records.

**HxGN OnCall Dispatch | Mobile Unit – User**

This course comprises three learning modules describing the use of HxGN OnCall Dispatch | Mobile Unit, which helps public safety agencies make smarter decisions and improve safety and efficiency directly from their vehicles. The modules – Overview, Tabs and Panels, and Actions – detail how you can use Mobile Unit through videos, graphics and walk-throughs that help you become fully productive in your Mobile Unit environment. The modules in this training include:

- Mobile Unit User: Overview
- Mobile Unit User: Tabs and Panels
- Mobile Unit User: Actions

**HxGN OnCall Records Admin Curriculum**  
Part numbers: HXTC0003 and HXT0003

**HxGN OnCall Records 10.0 – Admin Fundamentals**

This course provides an overview of the technical aspects system administrators need to perform regular administration and maintenance duties within HxGN OnCall Records. Topics include security, zone hierarchy, user and group management, roll call usage, questionnaire creation and an introduction to configuration basics.







### **HxGN OnCall Records 10.0 – Configuration Management**

This course focuses on configuration options for HxGN OnCall Records. The modules in this training include:

- UI Configuration
- Module Configuration
- RMS Fundamentals
- Alert Configuration
- Code Maintenance
- Approval and Workflow Configuration

### **HxGN OnCall Mobile Server – Administration & Configuration Management**

In this course, learn how to use HxGN OnCall Mobile Server and configure it for HxGN OnCall Mobile. This course applies to on-premises implementations.

### **HxGN OnCall Records 3.7 – Admin Fundamentals**

This course provides an overview of the technical aspects system administrators need to perform regular administration and maintenance duties. Topics include security, zone hierarchy, user and group management, roll call usage, questionnaire creation and an introduction to configuration basics.

### **HxGN OnCall Records 3.7 – Configuration Management**

This course focuses on configuration options for the HxGN OnCall Records system. The modules in this training include:

- UI Configuration
- Module Configuration
- RMS Fundamentals



- Alert Configuration
- Code Maintenance
- Approval and Workflow Configuration

### HxGN OnCall Records 3.7 – NIBRS Configuration Management

In this course, learn how to configure NIBRS reporting for your agency.

## HxGN OnCall Records User Curriculum

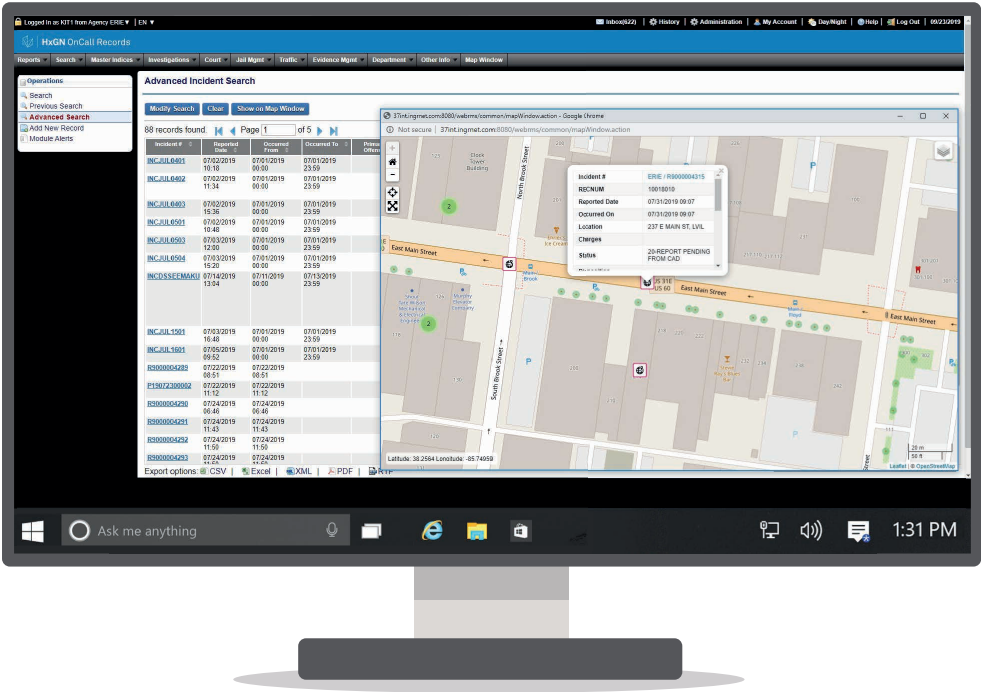
Part numbers: HXTC0004 and HXT0004

### HxGN OnCall Records 10.0 – User

This course comprises 13 separate learning modules to fully introduce you to HxGN OnCall Records. The course opens with three learning modules created to orient you in the OnCall Records system (Overview, Navigation and Master Indices), then offers 10 additional learning modules covering all software modules available in the core OnCall Records product.

It includes hands-on activities and practical scenarios (with video feedback) to help you become fully productive in your OnCall Records environment. The modules in this training include:

- Overview
- Navigation
- Master Indices
- Incidents, Incident Supplement and Calls for Service Modules
- Arrest, Juvenile Contact, Booking and Juvenile Booking
- Case Management, Field Interview and BOLO
- Accident, Accident Supplement and Crime Scene
- Department Tab
- Citation, DUI and Impound/Tow Modules
- Permit/License/Registration and Alarm
- Group Tracking and Lineups
- Use of Force and Vehicle Pursuit
- Missing Person, Miscellaneous Service and Court Documents



### HxGN OnCall Records 10.0 – Jail Management System User

The HxGN OnCall Records | Jail solution is an optional add-on to HxGN OnCall Records that enables you to manage jail operations – from inmate intake through housing, work release and ongoing management of inmate needs. The modules in this training include:

- Jail Booking and Juvenile Booking
- Jail Inmate Tracking
- Jail Scheduled Event
- Jail Work Release
- Jail Incident



## **HxGN OnCall Records | Mobile Patrols**

This course introduces the functionality of HxGN OnCall Records | Mobile Patrols that enables police officers to create records from a mobile app and then send those records directly to HxGN OnCall Records.

### **HxGN OnCall Records 3.7 – User**

This course comprises 14 separate learning modules to fully introduce you to HxGN OnCall Records. It opens with three learning modules that will orient you to the OnCall Records system (Overview, Navigation and Master Indices), then offers 11 additional learning modules covering all the software modules available in the core OnCall Records product. The course includes hands-on activities and practical scenarios (with video feedback) to help you become fully productive in your OnCall Records environment. The modules in this training include:

- Overview
- Navigation
- Master Indices
- Incidents, Incident Supplement and Calls for Service Modules
- Arrest, Juvenile Contact, Booking and Juvenile Booking
- Case Management, Field Interview and BOLO
- Evidence and Property Modules
- Accident, Accident Supplement and Crime Scene
- Department Tab
- Citation, DUI and Impound/Tow Modules
- Permit/License/Registration and Alarm
- Group Tracking and Lineups
- Use of Force and Vehicle Pursuit
- Missing Person, Miscellaneous Service and Court Documents

### **HxGN OnCall Records 3.7 – Jail Management System User**

The HxGN OnCall Records | Jail solution is an optional add-on to HxGN OnCall Records that enables you to manage jail operations – from inmate intake through housing, work release and ongoing management of inmate needs.

- Jail Booking and Juvenile Booking
- Jail Inmate Tracking



- Jail Scheduled Event
- Jail Work Release
- Jail Incident

# HxGN OnCall Analytics Admin Curriculum

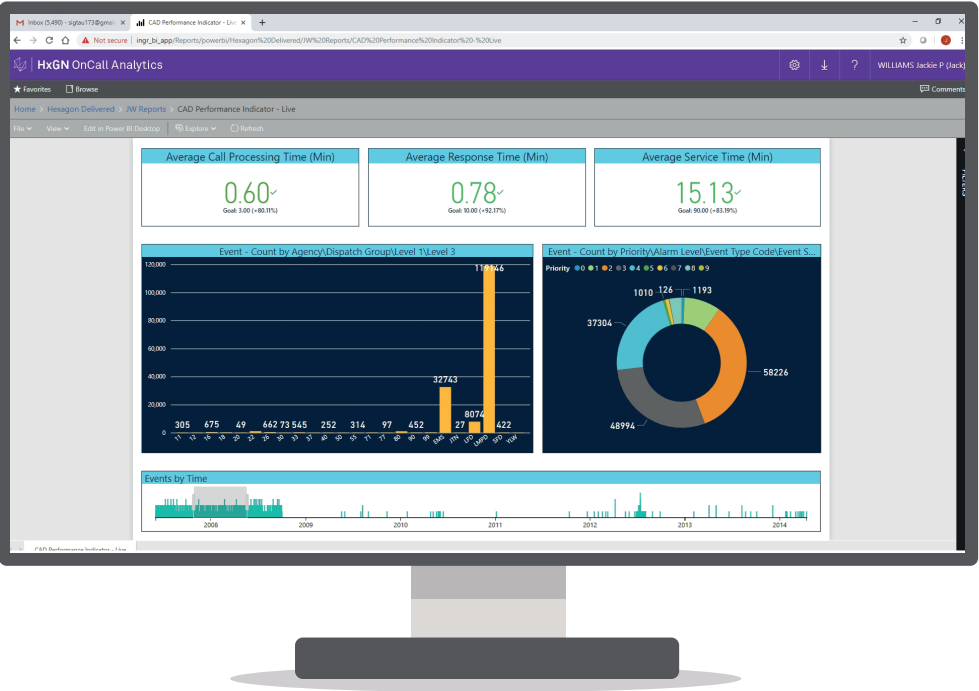
Part numbers: HXTC0005 and HXT0005

## HxGN OnCall Analytics – Administrator Fundamentals (Cloud)

In this course, learn administrator basics for the HxGN OnCall Analytics cloud-based product.

## HxGN OnCall Analytics Admin – Configuration Management (Cloud)

In this course, learn how to use the Configuration Manager for HxGN OnCall Analytics, a browser-based tool that provides a centralized place for administrators to manage many of the common tasks and settings related to the data warehouse and the extract, transform and load (ETL) processes that form the heart of the HxGN OnCall Analytics product.





### **HxGN OnCall Analytics – Admin Fundamentals (On-Prem)**

This course introduces the fundamental HxGN OnCall Analytics administration tasks necessary to set up an agency and manage its data, including generating reports, security, access and other resources.

### **HxGN OnCall Analytics – Admin Configuration Management (On-Prem)**

This course examines the two approaches to securing data in HxGN OnCall Analytics and how they are implemented within the different layers of the product.

## **HxGN OnCall Analytics User Curriculum**

Part numbers: HXTC0006 and HXT0006

### **HxGN OnCall Analytics | Viewer – User (Cloud)**

In this course, learn how to navigate the interface, reports, folders and common workflows available with HxGN OnCall Analytics | Viewer.

### **HxGN OnCall Analytics | Author – User (Dispatch - Cloud)**

In this course, learn how to navigate HxGN OnCall Analytics | Author (Dispatch) and identify common workflows. This training includes the following modules:

- Navigation and Workflows
- Reports and Power Visuals

### **HxGN OnCall Analytics | Author – User (Records - Cloud)**

In this course, learn how to create reports and utilize power visuals using HxGN OnCall Analytics | Author (Records). This training includes the following modules:

- Navigation and Workflows
- Reports and Power Visuals

### **HxGN OnCall Analytics | Dispatch Advantage – User (On-Prem)**

In this course, navigate and create paginated and Power BI reports. You will also be able to identify Power Visuals and use them in a report. This training includes the following modules:

- Navigation and Paginated Reports
- Power BI Reports
- Power Visuals



### HxGN OnCall Analytics | Records Advantage – User (On-Prem)

In this course, navigate reports and create paginated and Power BI reports. You will also be able to identify Power Visuals and add them to reports. This training includes the following modules:

- Navigation and Paginated Reports
- Power BI Reports
- Power Visuals

### HxGN OnCall Analytics | Records Essentials – User (On-Prem)

In this course, navigate reports and create paginated and Power BI reports. This training includes the following modules:

- Navigation and Paginated Reports
- Power BI Reports

### HxGN OnCall Analytics | Dispatch Essentials – User (On-Prem)

In this course, learn how to navigate and create paginated and Power BI reports. This training includes the following modules:

- Navigation and Paginated Reports
- Power BI Reports

## HxGN OnCall Security Admin Curriculum

Part numbers: HXT0009 and HXT0010

### HxGN OnCall Security | Guardian – Administrator

This course provides an overview for administrators as well as information regarding adapters, roles, network, Security Connect, video and devices. This training includes the following modules:

- Guardian Administrator – Overview
- Guardian Administrator – Devices
- Guardian Administrator – Video Responder







# HxGN OnCall Security User Curriculum

## HxGN OnCall Security | Guardian – User

This course provides an overview of HxGN OnCall Security | Guardian, including alarms, devices, bookmarks and videos. This training includes the following modules:

- Overview, Alarms and Devices
- Video Responder User
- Dispatch Fundamentals







Hexagon is a global leader in digital reality solutions, combining sensor, software and autonomous technologies. We are putting data to work to boost efficiency, productivity, quality and safety across industrial, manufacturing, infrastructure, public sector, and mobility applications. Our technologies are shaping production and people-related ecosystems to become increasingly connected and autonomous – ensuring a scalable, sustainable future.

Hexagon's Safety, Infrastructure & Geospatial division improves the resilience and sustainability of the world's critical services and infrastructure. Our solutions turn complex data about people, places and assets into meaningful information and capabilities for better, faster decision-making in public safety, utilities, defense, transportation and government.